



BARISTA

AMINA NADERA

PROFILE

I am a highly organized, dedicated and well oriented with abilities to improve working environment, commitment to fellow employees and sensitive to organization's concern. I possess strong interpersonal skills, demonstrating utmost description and integrity when dealing with confidential information. I am competent enough and above all am God fearing.

CONTACT

+974 51258393

naderaaminah@gmail.com

GENDER: FEMALE

NATIONALITY: UGANDA

MARITAL STATUS: SINGLE

EDUCATION

2015-2018

KAMPALA HIGH SCHOOL

S.S.C

13th-012025

BARISTA SKILLS ACADEMY
CERTIFICATE

SKILLS

- Computer skills
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
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- Critical Thinking

LANGUAGES

- English (Fluent)
- Arabic (Fluent)

WORK EXPERIENCE

- To The Brain Cafe Umm Salal Ali** **2024 to 2025**
Barista

- Greeting customers in a friendly manner and taking food and drink orders
- Preparing and serving beverages such as drip coffee, espresso-based drinks, tea and other specialty drinks.
- Preparing and serving food items such as soups, sandwiches and pastries
- Answering customers' questions about menu choices.
- Promoting and recommending menu options to customers.
- Taking payment from customers
- Tracking and ordering inventory for cafe and beverage supplies, such as coffee beans, milk, napkins and cups
- Maintaining espresso machines, grinders, coffee machines and other equipment by cleaning, troubleshooting and scheduling repairs
- Keeping the work environment and cafe seating area clean, sanitary and organized
- Responding to and resolving customer concerns or complaints
- Evaluating and modifying processes to improve efficiency and quality of service
- Attracting new customers and refining the menu.

- Lion Cookis Al Shaqab Q Mall** **2023-2024**
Barista

- Greet customers and hand out menus.
- Take meal and beverage orders from customers and place these orders in the kitchen.
- Make menu recommendations and inform patrons of any specials.
- Deliver meals and beverages to tables when they have been prepared.
- Check that customers are satisfied with their meal.
- Prepare the bill for tables when requested.
- Cash up bills and ensure that the correct amount has been paid.
- Administer change to tables if needed
- Any other reasonable duties as required to fulfil the needs of the business.

Certificate & Award

- Barista Training Certificate
- Food Handling Certificate