

CURRICULUM VITAE

PERSONAL DETAILS

Name : Naluganzi Lilian
Marital status : Single
Gender : Female
Nationality : Ugandan
Religion : Christian
Weight : 56kgs
Pass num : A00429319



PERSONAL PROFILE

A polite, reliable character, highly efficient and has excellent organizational skills. Possessing a good team spirit, result oriented and having a passion for providing the highest standard of service

EDUCATION BACKGROUND

HIGH SCHOOL

WORK EXPERIENCE

2023 TO DATE **Park Hill Hotel.**

Position: Waitress.

DUTIES & RESPONSIBILITIES

- Greet and escort the customers to their tables.
- Present menu and provide detailed information when customers ask.
- Prepare tables by setting up linens, plates and glasses
- Inform customers about the days' special.
- Offer menu recommendations upon request.
- Serve food and drink orders to the customers.
- Check dishes and kitchen ware for cleanliness and presentation and report any problems.
- Take accurate food and drinks orders using a POS ordering software, order slips or by memorization.
- Carry dirty plates, glasses and silverware to the kitchen for cleaning.
- Meet with restaurant staff to review daily specials, changes on the menu and service.
- Deliver check and collect bill payments Follow all relevant health department regulations

PERSONAL ATTRIBUTES

- Excellent time management skills
- Ability to communicate effectively at all levels
- Ability to work in team
- Flexible
- Result oriented
- Hard working
- Commitment to work effectively and meeting deadlines.
- Self-motivated and able to work with or no supervision.

HOBBIES

- Listening to music
- Travelling
- Reading Magazines.

REFEREES

Available Upon Request

CERTIFICATE OF PARTICIPATION



This certificate is proudly present to :

NALUGANZI LILIAN

has successfully completed and actively participated in the:

FOOD HANDLING CERTIFICATE

Held on 19 March, 2025

We extend our sincere appreciation for their enthusiasm, dedication,
and meaningful engagement throughout the event.

Isabel Mercado

Head of Event

